

Springfield Technical Community College **Student Opinions Survey**

2024 Report





PREPARED FOR

Springfield Technical Community College May 2024

PREPARED BY

Grand River Solutions, Inc. www.grandriversolutions.com

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Study Design

The Springfield Technical Community College Student Opions Survey surveyed students and was administered online by Grand River Solutions, an independent company, with a survey tool developed by the Grand River Solutions team.

Springfield Technical Community College identified the student pool for the survey, and sent a message to potential participants notifying them to expect an email from Grand River Solutions with the survey link. When possible, Springfield Technical Community College provided the race/ethnicity, binary gender, age, class year, residency status, full/part-time status, and Pell grant status of the participant pool. This information was provided to Grand River Solutions through a secure portal. If Springfield Technical Community College could not provide this data, a question was included in the survey to obtain it.

Grand River Solutions sent a personalized email to the students, each with a unique link to the survey, and sent reminder emails to non-respondents over the field period. The number of reminder emails and the field period were mutually agreed upon by Springfield Technical Community College and Grand River Solutions.

All personally identifying information was automatically de-linked from survey responses once submitted. All personally identifying information was permanently deleted from Grand River Solutions devices and accounts within 60 days of the end of the survey field period and Springfield Technical Community College was provided with a signed certification of data destruction.

Participants were informed that their responses were confidential and would be reported in aggregate form and no individually identifying information would be reported. The survey was provided in English and Spanish, and participants were able to toggle between the two languages throughout the survey. All survey questions were optional to participants. Springfield Technical Community College was able to add custom questions to the survey as agreed upon by Springfield Technical Community College and Grand River Solutions. The College IRB determined that the survey was exempt from committee review.

There were no incentives offered to participants for taking part in the survey.

Study Measures

Demographics

In addition to the demographic data provided by Springfield Technical Community College, the survey included questions pertaining to the student's self-identification as an intercollegiate athlete, first generation college student, military veteran, housing status, and parental status, when applicable. Students were also asked to identify their sex assigned at birth, gender identity, sexual orientation, and disability status.

Knowledge and campus culture

Students were asked about their knowledge of key campus resources, policies, and offices relevant to sexual misconduct. Participants were also asked about their perceptions of the campus culture, Springfield Technical Community College's prevention and response efforts relevant to sexual misconduct, and bystander intervention.

Sexual Misconduct

The survey asked participants about their experiences of sexual misconduct since they have been a student at STCC, including sexual harassment, sexual assault, rape, intimate partner violence, and stalking. The survey included follow-up questions for those that indicated experiencing sexual misconduct. These questions asked about academic, professional, and mental health impacts of their experience, their relationship with the perpetrator, the location of the incident, whether they felt the incident was related to an aspect of their identity, whether or not they reported the incident, reasons why they did not report, and their experiences during the reporting process when applicable.

School connectedness

Students were asked to reflect on their experiences at Springfield Technical Community College and to identify their feelings and perceptions of belonging, equity, and well-being.

Data Analysis Methods

To be considered valid, a respondent had to have answered at least one question beyond the demographic section. To preserve participant confidentiality, any findings with a low response rate were omitted in reports to Springfield Technical Community College.

Reports provided to Springfield Technical Community College included only statistically significant findings. Statistical significance was determined using chi square tests and a p-value of <0.05. Statistical significance for the difference in means was determined using a t-test or one-way anova. When cell counts were less than 5, a Fisher's t-test was used to evaluate statistical significance.

All personal experience questions were collapsed to yes/no variables for each of the types of sexual misconduct. Sexual orientation was collapsed to straight/heterosexual and LGB+. Gender identity was collapsed to man, woman, and transgender, genderqueer, nonbinary, or gender nonconforming (TGQN). Race/ethnicity were collapsed into federally recognized categories of Black, Indigenous, and People of Color (BIPOC), and White. Definitions of these categories are included on the following page.

All likert scales (strongly agree to strongly disagree) were converted to a four-point ranking where 4= positive response and 1= negative response. Likert questions were grouped based on pre-determined themes of belonging, well-being, equity, and culture (when applicable). Responses to these questions were averaged for each theme and reported on a scale of 1 to 4.

Key Terms

BIPOC

Black, Indigenous, and People of color (BIPOC) includes respondents who self-identified as African, Alaska Native, Asian/Asian American, American Indian/Indigenous, Black or African American, Caribbean/ West Indian, East Asian, European, Hispanic/Latino/a/x/e, Latin American, Middle Eastern or North African, Native Hawaiian/Pacific Islander, South Asian, Southeast Asian, or another race/ethnicity.

LGB+

Lesbian, gay, and bisexual plus (LGB+) includes respondents that self-identified as lesbian, gay, bisexual, asexual, fluid, pansexual, queer, questioning, or another sexual orientation.

Sexual Misconduct

Used to refer to sexual harassment, sexual assault, rape, intimate partner violence, and stalking collectively.

Sexual Violence

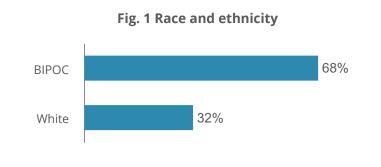
Used to refer to sexual assault and/or rape collectively.

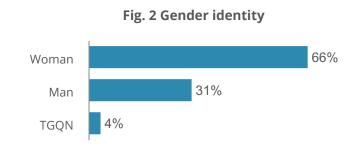
TGQN

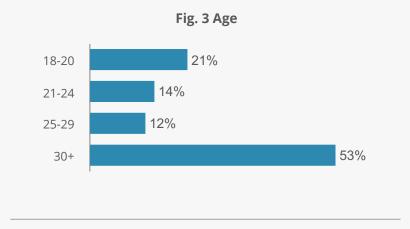
Transgender, genderqueer, nonbinary, or gender nonconforming (TGQN) includes respondents that self-identified as agender, genderqueer/gender-fluid, non binary, questioning, two-spirit, another gender identity, intersex, man but not male assigned at birth, or woman but not female assigned at birth.

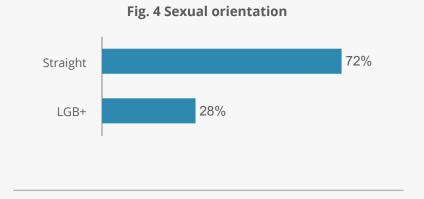
Response Rate and Participant Demographics

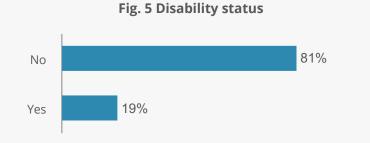
A total of 4,036 students were invited to participate, and 225 (6%) completed the survey. The results of this report reflect only those who participated and may not reflect the experiences of all Springfield Technical Community College students. Findings in this report should not be used to make conclusions about the entire student population.



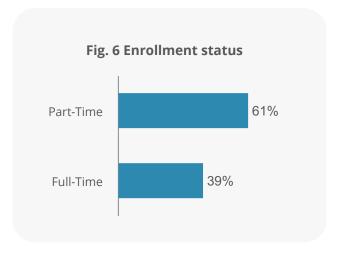


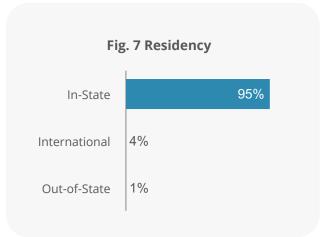


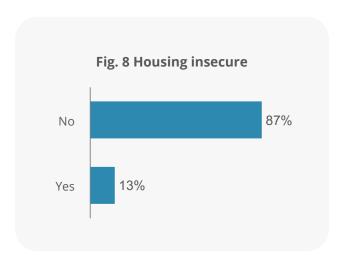


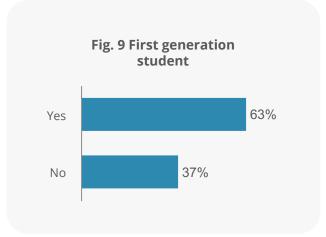


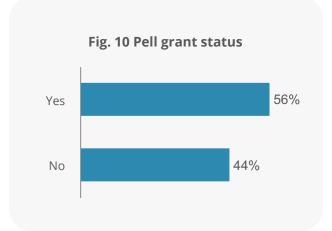
Participant Demographics

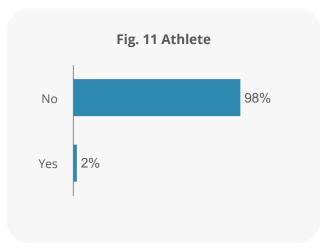




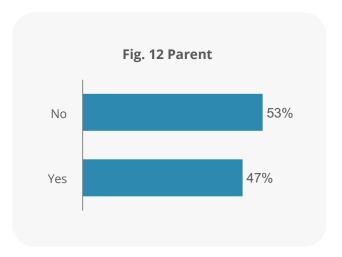


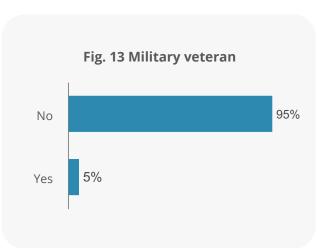


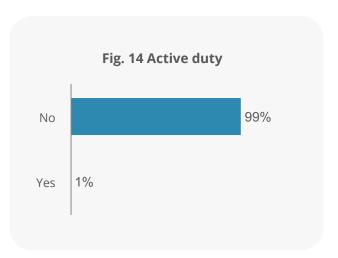




Participant Demographics







Executive Summary

School connectedness

Overall, most students indicated that they feel a sense of belonging as well as safe and protected at Springfield Technical Community College. Most students also agreed that the College treats students equitably. Perceptions of equity and well-being varied by disability status and parenting status.

Knowledge of policies, resources, and offices

A majority of participants were aware that confidential resources are available on campus. About two-thirds knew where to get help if someone they know experiences sexual misconduct and what happens when a student reports misconduct. A majority of survey participants were unsure or unaware of the Title IX coordinator.

Sexual misconduct

Eleven percent (11%) of participants said that they had experienced sexual harassment, intimate partner violence, stalking, sexual assault, and/or rape since they have been a student at STCC, and 4% experienced two or more instances of sexual misconduct. Among those, 42% experienced difficulty in classes or dropped a class, and one in four considered leaving school or transferring.

Reporting

The majority of participants who experienced sexual misconduct did not report the incident to campus officials. The most common reasons why students chose not to report were that they did not think the incident was serious enough to report and they did not know who to contact for help.

Bystander intervention

Most students who witnessed an incident of sexual misconduct intervened in some way. Those who chose not to intervene did not do so most commonly because they did not know what to do, or felt it was not their business to get involved.

Campus climate and confidence in reporting

On average, students felt that it is uncommon for people at the school to make sexist comments or jokes, and agreed that the College is doing a good job of trying to prevent sexual misconduct from occurring as well as holding perpetrators accountable. In general, confidence in the College's reporting process was high among students who have not experienced sexual misconduct.



Perceptions of Belonging, Well-being, and Equity

Students were asked to what extent they agreed or disagreed with statements about their feelings of belonging, well-being, and equity at Springfield Technical Community College. Their responses were scored on a scale from 1 to 4, with 4 being the most positive response.

Belonging

On average, most students **agreed** that they feel a sense of belonging at the College.

Equity

On average, most students **agreed** that the College treats all students equitably.

Well-being

On average, most students **agreed** that they feel safe and protected at the College.

3.3_{/4}
Belonging

3.2/4

Equity

3.4/4 Well-being

1 = negative response 4 = positive response

Differences in Perceptions of Equity and Well-being

Perceptions of equity and well-being varied by disability status and parenting status.

Equity

- Parents reported a lower sense of equity than students who did not identify as parents
- Students without disabilities reported a lower sense of equity than students with disabilities

Well-being

 Students without disabilities reported a lower sense of well-being than students with disabilities

Fig. 15 Differences in perceptions of equity

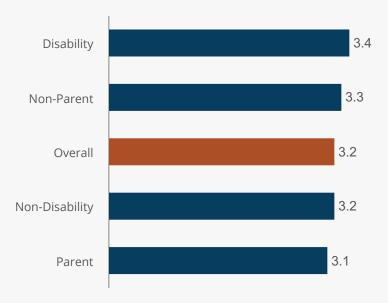


Fig. 16 Differences in perceptions of well-being





Knowledge of Resources and Policies

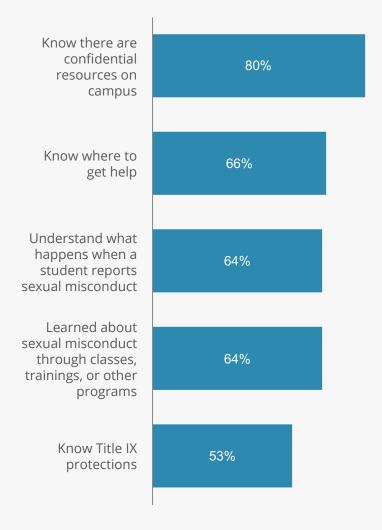
Students were asked about their knowledge of campus resources and policies relevant to sexual misconduct.

About two-thirds of students confirmed that they have learned about sexual misconduct through classes, trainings, or other programs at Springfield Technical Community College (64%). Around half of students indicated that they know Title IX protections against sexual misconduct (53%).

Most students knew where at the College they could get help if someone they know experiences sexual misconduct (66%) and understood what happens when a student reports sexual misconduct (64%).

A majority of students were aware that there are confidential resources available on campus (80%).

Fig. 17 Knowledge of campus resources and policies



Knowledge of Campus Offices and Departments

Students were asked about their knowledge of certain campus offices and departments.

A slight majority of students confirmed that they knew about the Director of Compliance and/or Title IX Coordinator (58%) and TRIO Student Support Services (53%). About half knew about the College Center for Access Services (49%) and less than half knew about Lead (40%).

Thirty-six percent (36%) of students knew about the Male Initiative for Leadership and Education. Less than a fourth of students knew about the River Valley Counseling Center (22%), the Campus Advocate from YWCA (16%), Uwill Student Mental Health and Wellness (14%), and the Division of Student Affairs (11%).

When asked if the College has a Title IX Coordinator, 68% answered that they were unsure, while 28% of participants answered 'yes,' and 4% of participants answered 'no.'

Fig. 18 Knowledge of campus offices/departments

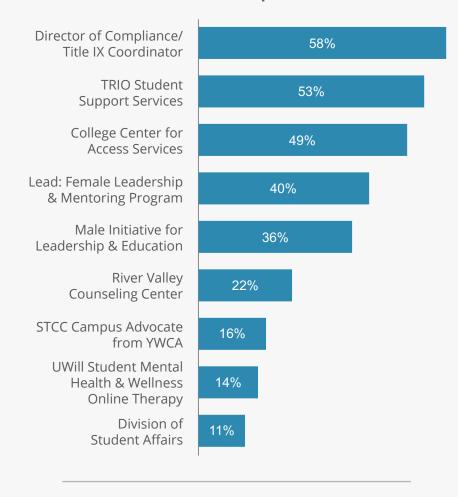


Fig. 19 Does STCC have a Title IX coordinator?

Unsure

Yes

No

4%

Knowledge of Sexual Misconduct Prevention

Students were asked whether they had received written, verbal, or online information from anyone at the College relevant to sexual misconduct prevention and other essential information.

Prevention

About two-thirds of students confirmed that they have received information on how to intervene as a bystander (64%) and on how to help prevent sexual misconduct (64%).

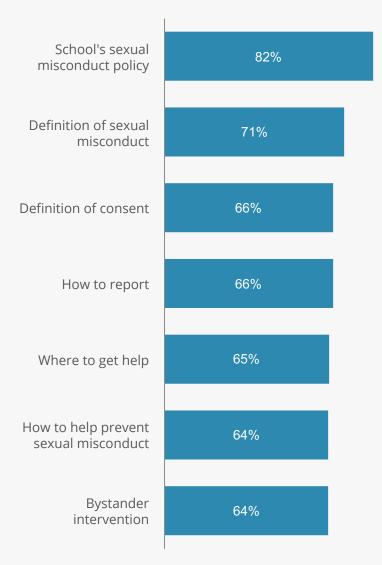
Definitions and Policies

Eighty-two percent (82%) of students confirmed that they were informed of the school's policy on sexual misconduct and 71% received information on the definition of sexual misconduct. Most were also informed of the definition of consent and how to obtain it from a sexual partner (66%).

Reporting and Resources

Most students received information on how to report sexual misconduct (66%) and where to get help if someone they know experiences sexual misconduct (65%).

Fig. 20 Received information about the following from someone at the school





Campus Culture

Students were asked about the culture of sexual harassment at Springfield Technical Community College, and their perceptions of the College's efforts to prevent and respond to sexual misconduct. Their responses were scored on a scale from 1 to 4, with 4 being the most positive response.

On average, students **agreed** that it is uncommon for people at the school to make sexist comments or jokes, and that the College is doing a good job of trying to prevent sexual misconduct from occurring, and of holding perpetrators accountable.

3.3_{/4}
Campus Culture

1 = negative response 4 = positive response

Confidence in Reporting

Participants who did not experience an incident of sexual misconduct since they have been a student at STCC were asked about their confidence in the school's reporting process and campus resources. Thirty-one percent (31%) of students said that they would seek counseling or health services, 14% would go to the campus police, and 25% would go to another employee if an incident of sexual misconduct occurred.

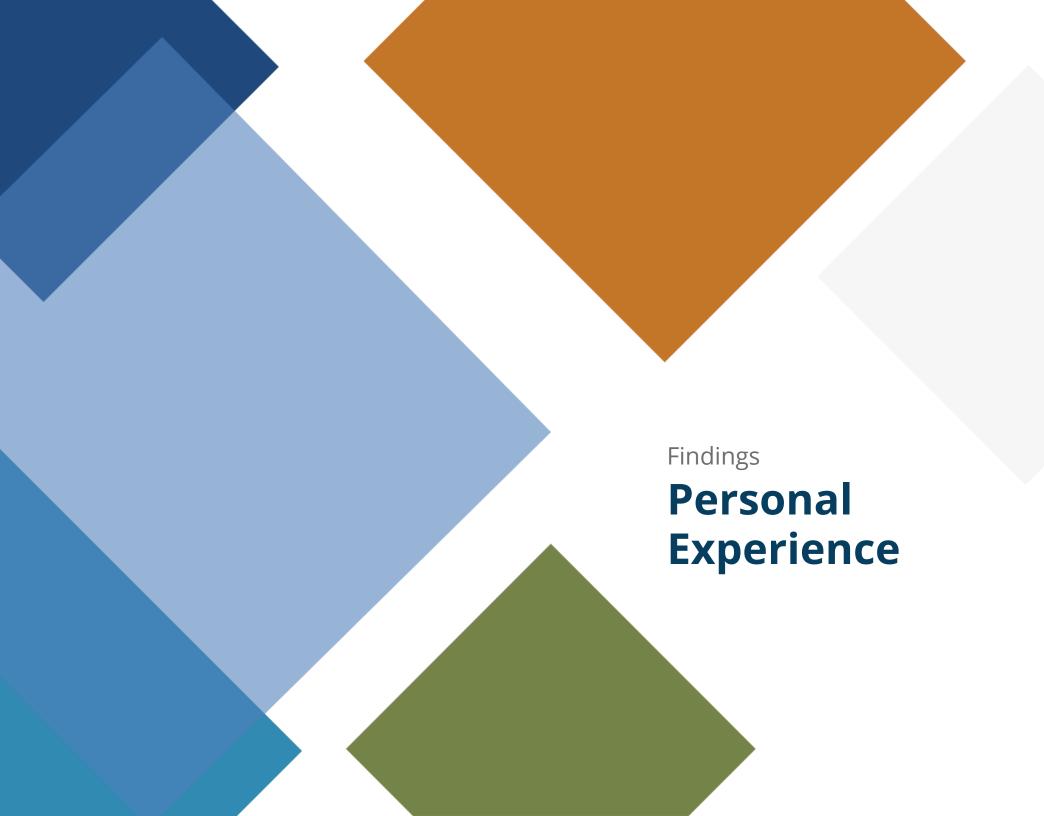
A majority of students believed that their case would be taken seriously if they reported an incident of sexual misconduct (95%) and that the school would respect their decision about what to do (94%).

Most students believed that the College would take steps to protect their privacy and safety (92 and 97%). Most also felt that the school would address the factors that may have led to the incident (88%). Five percent (5%) of students believed that the College would blame them or not believe them about the incident.

Ninety percent (90%) of students believed the College would provide accommodations to support them. Among students who self-identified as having a disability, 89% believed that the College would properly accommodate their disability if they made a report.

Fig. 21 If an incident of sexual misconduct occurred, I believe STCC would...





11% of Students Experienced Sexual Misconduct

The survey asked students about their experiences of non-consensual sexual contact, sexual harassment, stalking, and intimate partner violence since they have been a student at STCC. Overall, 11% of participants experienced at least one form of sexual misconduct.

- 10% experienced intimate partner violence
- **6%** experienced sexual harassment
- 5% experienced stalking
- None of the participants indicated that they experienced sexual assault or rape

INSIGHTS

Even with an anonymous survey, individuals may be hesitant to disclose experiences of unwanted sexual contact.¹

Fig. 22 Prevalence of sexual misconduct



4%

experienced **two or more** instances of sexual misconduct.

¹ Hirsch, J. S. & Khan, S. (2020). Sexual citizens: A landmark study of sex, power and assault on campus. WW Norton.

6% of Students Experienced Sexual Harassment

Prevalence

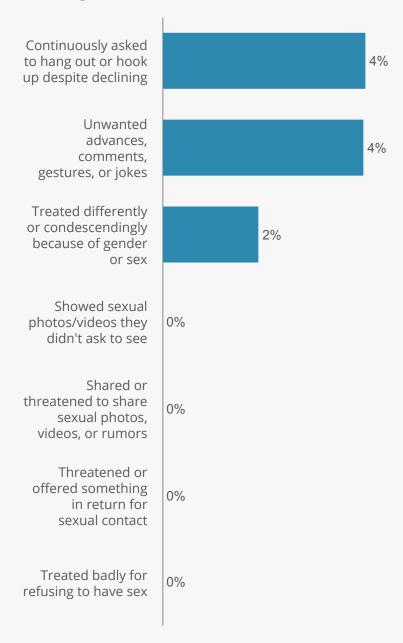
The survey asked students about their experiences of sexual harassment since they have been a student at STCC. Overall, 5% of participants experienced sexual harassment once and 1% experienced sexual harassment more than once.

- 4% indicated someone continuously asked them to hang out or hook up despite saying no
- 4% of survey participants indicated someone made unwanted sexual advances, comments, gestures, or jokes toward them
- 2% indicated someone treated them differently or condescendingly because of their gender or sex

Perpetrators

Students who experienced sexual harassment were asked what their relationship was with the person(s) who engaged in that behavior. The most common responses were another student, an employee other than a professor, TA, coach, or trainer, and an acquaintance, friend of a friend, or someone they just met, however, the response rates were too small to report the exact prevalence of these responses.

Fig. 23 Prevalence of sexual harassment



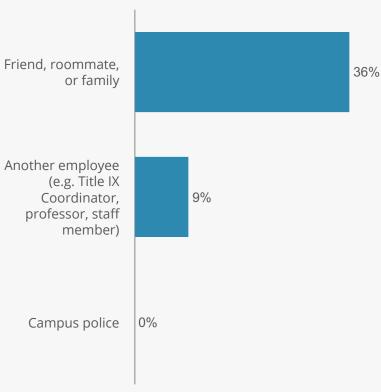
Reporting of Sexual Harassment

Students who indicated experiencing sexual harassment were asked if they told someone about the incident.

While about a third of students told a friend, roommate, or family member (36%), a majority did not report the incident to the College.

- None said that they contacted campus police
- 9% contacted another campus employee (e.g. Title IX Coordinator, professor, or staff member)

Fig. 24 Reporting of sexual harassment

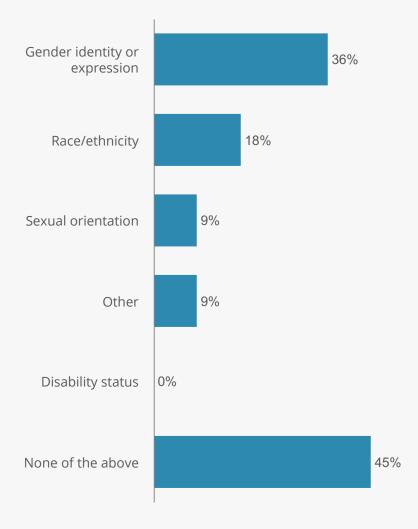


Sexual Harassment and Discrimination

Students who experienced sexual harassment since they have been a student at STCC were asked if they believed the incidents were related to an identity that they hold.

- 36% believed the incident was related to their gender identity or gender expression
- 18% believed the incident was related to their race or ethnicity
- 9% believed the incident was related to their sexual orientation
- 9% believed the incident was related to another identity marker

Fig. 25 Sexual harassment and discrimination



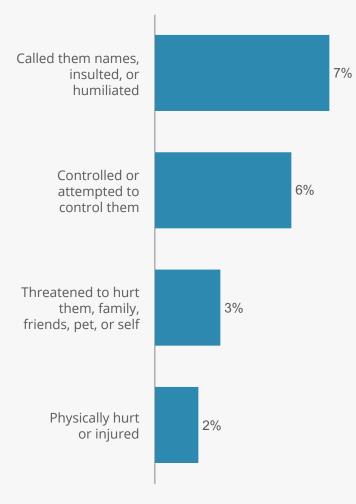
10% of Students Experienced Intimate Partner Violence

The survey asked students about their experiences of intimate partner violence (IPV) since they have been a student at STCC. Overall, 2% of participants indicated experiencing IPV once and 8% experienced IPV more than once.

The highest percentage of students reported that an intimate partner called them names, insulted, or humiliated them (7%).

- 6% indicated a current or former partner controlled or attempted to control them physically, emotionally, or financially
- 3% indicated a current or former partner threatened to hurt them, their family, friends, pets or threatened to hurt themself
- 2% indicated a current or former partner physically hurt or injured them

Fig. 26 Prevalence of intimate partner violence

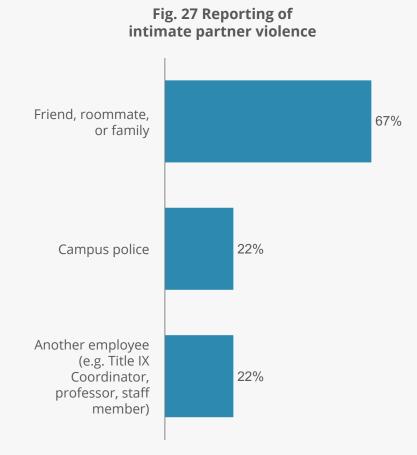


Reporting of Intimate Partner Violence

Students who experienced intimate partner violence were asked if they told someone about the incident.

While most students told a friend, roommate, or family member (67%), a majority did not report the incident to the College.

- 22% contacted campus police
- 22% contacted another campus employee (e.g. Title IX Coordinator, professor, or staff member)



5% of Students Experienced Stalking

Prevalence

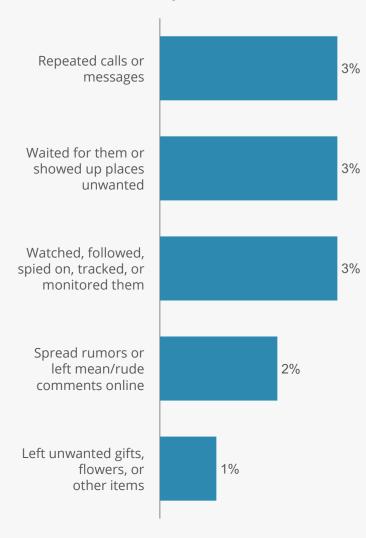
Students were asked about situations when someone acted in a way that seemed obsessive or made them concerned for their safety since they have been a student at STCC. Overall, 1% of participants experienced stalking once and 4% experienced stalking more than once.

- **3%** indicated someone repeatedly called them or sent unwanted messages
- **3%** indicated someone waited for them or showed up in places when they didn't want them there
- 3% indicated someone watched, followed, spied on, tracked, or monitored them
- 2% indicated someone spread rumors or left mean or rude comments about them online
- 1% indicated someone left them unwanted gifts, flowers, or other items

Perpetrators

The most common perpetrators of stalking were an acquaintance, friend of a friend, or someone they just met, a current or former partner or spouse, and another student, however, the response rates were too small to report the exact prevalence of these responses.

Fig. 28 Prevalence of stalking by behavior



Reporting of Stalking

Students who experienced stalking were asked if they told someone about the incident.

While most students told a friend, roommate, or family member (64%), a majority did not report the incident to the College.

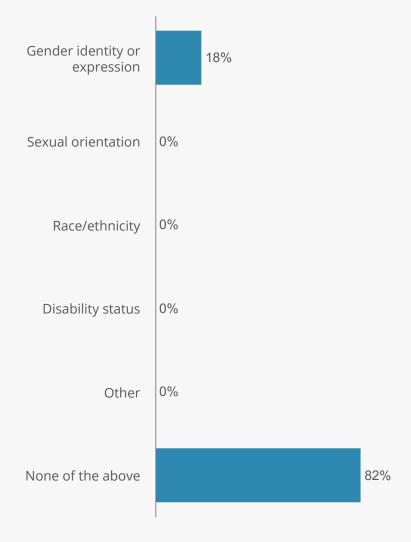
- 9% contacted campus police
- **30%** contacted another campus employee (e.g. Title IX Coordinator, professor, or staff member)

Fig. 29 Reporting of stalking Friend, roommate, 64% or family Another employee (e.g. Title IX Coordinator, 30% professor, staff member) 9% Campus police

Stalking and Discrimination

Students who indicated experiencing stalking were asked if they believed the incidents were related to an identity that they hold. Eighteen percent (18%) believed the incident was related to their gender identity or gender expression.

Fig. 30 Stalking and discrimination



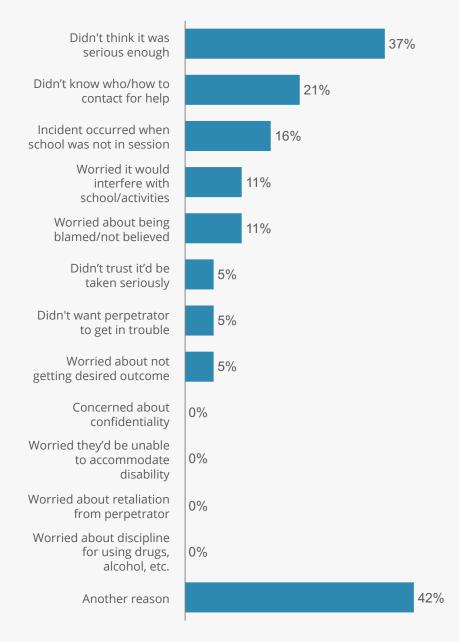


Reasons Students Did Not Report

Students who indicated experiencing sexual misconduct but did not report it were asked about reasons they did not contact a campus official about the incident.

The most common reasons why students did not report the incident were they did not think the incident was serious enough to report (37%), they did not know who to contact for help or how (21%), and the incident occurred when school was not in session (16%).

Fig. 31 Reasons participants did not report sexual misconduct





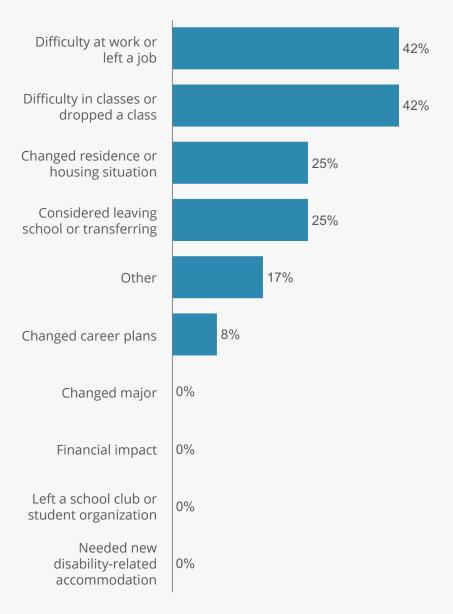
Academic, Professional, & Student Life Impacts

Students who experienced sexual harassment, sexual violence, intimate partner violence, or stalking were asked about impacts they experienced following the incident.

Forty-two percent (42%) of participants who experienced sexual misconduct said they had difficulty at work or left a job or internship and 42% experienced difficulty in classes or dropped a class.

A quarter of students changed their residence or housing situation (25%) and considered leaving school or transferring (25%).

Fig. 32 Impacts on academic, professional, or student life



Mental Health Impacts

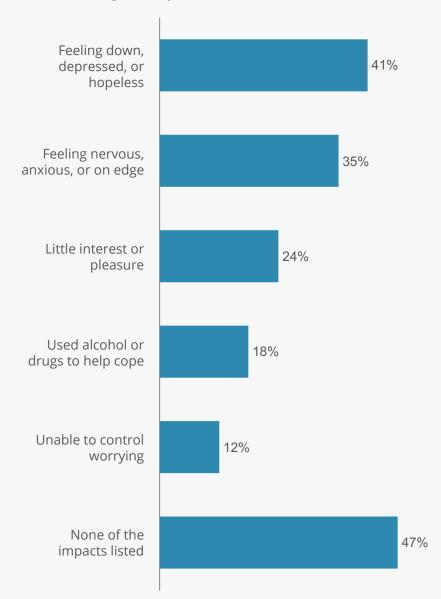
Students who indicated experiencing sexual harassment, sexual violence, intimate partner violence, or stalking were also asked about whether they experienced certain mental health symptoms since they have been a student at STCC.

Forty-one percent (41%) of students who experienced sexual misconduct reported that they felt down, depressed, or hopeless and around a third felt nervous, anxious, or on edge (35%). Around half did not experience any of the mental health symptoms that were surveyed (47%).

INSIGHTS

The COVID-19 pandemic has been linked to an increase in anxiety, depression, and social isolation among college students. A sense of belonging with their college campus may be a protective factor.²

Fig. 33 Impacts on mental health



² Gopalan, M., Linden-Carmichael, A., & Lanza, S. (2022). College Students' Sense of Belonging and Mental Health Amidst the COVID-19 Pandemic. The Journal of Adolescent Health, 70(2), 228–233.

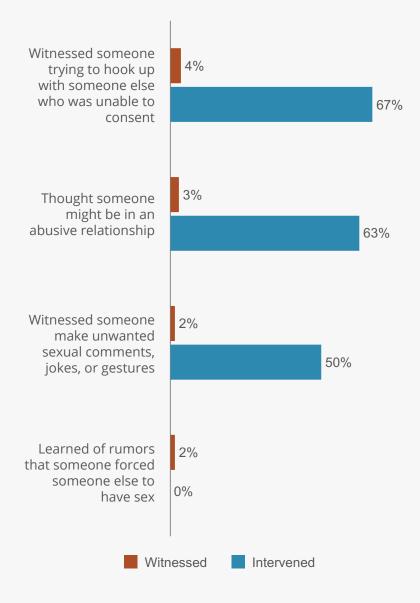


Bystander Behaviors

Students were asked if they witnessed certain situations of sexual misconduct since they have been a student at STCC and, if so, how they responded to those situations.

- 4% witnessed someone trying to hook up with someone else who was passed out or unable to consent. Among those, 67% intervened in some way.
- 3% thought someone might be in an abusive relationship. Among those, 63% intervened in some way.
- 2% witnessed someone make unwanted sexual comments, jokes, or gestures. Among those, 50% intervened in some way.
- 2% learned of rumors that someone forced someone else to have sex. Among those, none said that they intervened.

Fig. 34 Percentage of students who witnessed sexual misconduct and intervened

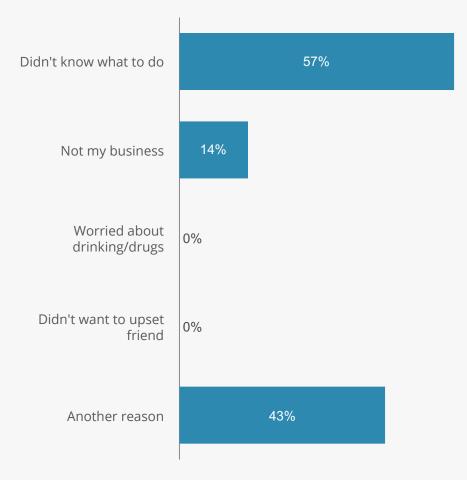


Why Students Did Not Intervene

Students who witnessed certain situations of sexual misconduct were asked about reasons why they did not intervene.

- 57% were not sure what to do
- 14% felt it was not their business
- 43% did not intervene for another reason

Fig. 35 Reasons students did not intervene





Recommendations

Included on the following pages are recommendations to address key findings from the Springfield Technical Community College Student Experience Survey. We recognize that it may not be feasible to implement all of these recommendations, but this list serves as a starting point for you to develop an evidence-based action plan.

Any mention of specific programs is not an endorsement of the program, but a recommendation that was developed based on evidence of risk and protective factors for sexual misconduct, effectiveness, accessibility, and input from experts.

Research supports that effective programming should 1) be implemented at several <u>socio-ecological</u> levels, 2) utilize various approaches, 3) and occur often. Research also shows that retention of knowledge and skills tends to decline after three months, highlighting the importance of frequent training and programming.³

Developing an Action Plan

An action plan can help you implement and track the effectiveness of the prevention efforts at your institution over time.

Considerations when developing the action plan:

- Collaborate with a diverse group of campus stakeholders. When developing and implementing the action plan you may choose to include students, faculty/staff, leadership, and community partners, among others. This group should be representative of the entire campus population.
- Tailor the action plan to your institution. Our recommendations are broad and should be considered within the context, needs, and culture of your institution. An effective action plan should include a specific goal, actionable steps, allocation of resources, a timeline, and a plan for monitoring and evaluating progress.
- Be transparent. Every campus community member has a vested interest in reducing sexual misconduct. Being open and honest when communicating about the action plan can help build trust.

³ McMahon, S., Steiner, J. J., Snyder, S., & Banyard, V. L. (2021). Comprehensive Prevention of Campus Sexual Violence: Expanding Who Is Invited to the Table. Trauma, Violence, & Abuse, 22(4), 843–855.

Some students expressed concerns about equity and well-being.

- Parents reported a lower sense of equity than non-parents.
- Students without disabilities reported a lower sense of equity and well-being than students with disabilities.

pg. <u>13</u>

- 1. Review services and policies that are currently available for students with disabilities and evaluate how those accommodations could be extended to students without disabilities.
- 2. Consider conducting focus groups to better understand the experiences of students and their perceptions of equity and well-being.
- 3. Assess policies and procedures that may be inequitably impacting parenting students.

There is room to improve students' knowledge of policies and resources.

- 72% were unaware of the Title IX Coordinator and 47% did not know Title IX protections
- 36% did not know what happens when a report is made
- 34% do not know where to get help

pg. <u>15-16</u>

- 1. Review all policies to ensure they are explained in plain language that avoids legal jargon.
- 2. Increase awareness of policies through targeted educational efforts. Students are more likely to remember policies if they are exposed to them in various formats at various times throughout their academic career.
- 3. Place policy information in accessible, commonly viewed areas, such as dining halls, bathrooms, class syllabi, and on your website. Clearly and succinctly explain the Title IX reporting process to help students make an informed decision about whether to report an incident to the school.
- 4. Increase awareness of who the Title IX Coordinator is, how students can contact them, and what their role entails. Increasing awareness of the Title IX Coordinator can help improve campus trust and climate.⁴

⁴ Shah, R., Storch, J. (2022). Increasing knowledge and campus trust in reporting sexual and interpersonal violence: The role of the Title IX coordinator, Journal of American College Health.

Students who experienced sexual misconduct reported academic and mental health impacts.

pg. <u>34 - 35</u>

- 1. Educate faculty about the role mental health can play in academic performance and the support resources that are available to students.
- 2. Consider expanding partnerships with community mental health services to provide support to students.
- 3. Ensure that professors and staff are able to identify signs of mental health concerns within the classroom and are equipped with skills to provide support and referrals including options for off-campus resources and services.

Students may benefit from bystander training.

- 57% of students that witnessed an incident did not intervene because they did not know what to do
- 36% of students have not received information on bystander intervention

pg. <u>17</u> & <u>38</u>

- 1. Assess current bystander intervention programming and consider increasing and altering programming to meet the specific needs of your student population.
- 2. Examples of bystander intervention programs supported by research include:
 - 1. Bringing in the Bystander
 - 2. Green Dot
 - 3. The Men's Program
 - 4. TakeCARE
 - 5. Take a Stand
 - 6. The Women's Program
 - 7. InterAct
 - 8. SCREAM
 - 9. OneAct
 - 10. MVP
 - 11. RESPECT
 - 12. Friends Helping Friends
 - 13. Safe Sisters
 - 14. The Men's Project
 - 15. SWAT
 - 16. U Got This!
 - 17. Intervene