

Non-Academic Supports for Students Experiencing Domestic or Dating Violence, Sexual Violence, Sexual Harassment or Stalking

ON CAMPUS SERVICES

Free Language Assistance: If you are Limited English Proficient and have difficulty understanding, reading or speaking English, you may, free of charge, request language assistance services from the college by calling Human Resources, 413-755-4426.

Domestic and Sexual Assault Services: (Free and Confidential)

The YWCA of Western Massachusetts has a 24/7 domestic violence and sexual assault hotline. You can reach the hotline at 413-733-7100 or 800-796-8711 (Llámanos Spanish-Language 800-223-5001).

STCC-YWCA Campus Advocate

The SAFE Project Provides free and confidential advocacy, counselling and referrals to students and employees impacted by domestic violence, dating violence, sexual assault and stalking. Contact **Dugana Celestin** at 413-319-2368 or advocate@stcc.edu For complete information on the SAFE Project, see: <https://www.stcc.edu/campus-life/safety/safe-project/>

Title IX Coordinator:

Title IX is a federal law that protects students and campus employees from discrimination based on sex in education programs or activities, which receive federal financial assistance. Sexual harassment, sexual violence including dating and domestic violence and stalking are forms of sex discrimination prohibited by Title IX and the College Affirmative Action policy. If you are a victim of any of the above types of misconduct or criminal acts, you have the right to ask the College to investigate and provide prompt relief. For more information about Title IX, contact Dr. Kathryn C. Senie, Director of Compliance, Affirmative Action Officer, Title IX Coordinator & ADA Coordinator (413) 755-5642 or kcsenie@stcc.edu. A complaint form may be accessed online at: <https://www.stcc.edu/about-stcc/employment/title-ix-and-affirmative-action-complaints/>

STCC Police Department: Provides assistance to any student or employee with matters related to domestic and dating violence, stalking or sexual assaults including assistance with completing court applications for restraining orders and harassment prevention orders. For more information about the STCC Police Department's services, please visit website: <https://www.stcc.edu/campus-life/police/domestic-violence--dating-violence/>. For emergency assistance, please call 911.

Police escorts available: Even in lighted areas, any person may become intimidated about walking alone at night. In meeting its goal of promoting safety and security, STCC Police offer a police escort service. A student who may feel uncomfortable walking to their car in the evening should contact the Police at STCC at 755-4220 for a police escort by foot or cruiser to their vehicle. A patrol officer may be able to provide escorts as they are available, services may be limited by campus incidents or emergencies.

Student Advocacy & Support:

The Vice President of Student Affairs Office provides student advocacy and support for all STCC students. We are here to advocate for you and ensure that your college experience is the best it can be. Our services include but are not limited to:

- [Alcohol and Other Drug Abuse Recovery & Education Resources](#)
- College Transfer Status Reports*
- Conflict resolution guidance
- The Debt Appeal Process: [Outstanding Debt Appeal Form](#) and [Debt Appeal Eligibility Flowchart](#)
- Judicial and grievance procedure guidance
- [Medical Re-entry Process](#)
- Referrals for services both on and off campus
- [Student Absence Notification Request](#)

Student Affairs:

<https://www.stcc.edu/resources/student-affairs/>

Ira H. Rubenzahl Student Learning Commons (B19), Second Floor, Room 261

student_affairs@stcc.edu

Office Hours: Monday - Friday, 8 a.m. - 4 p.m.

Center for Access Services: Supports are available on campus through the Center for Access Services: <https://www.stcc.edu/resources/personal-support/cas/>

- Assistance with food & necessities the “*Ram Mini Mart*” pantry and more located in the center
- Emergency Housing referrals
- Utility Assistance and benefit resources
- Health Insurance information
- SNAP Application Assistance
- Emergency financial resources
- Referrals to supportive mental health counseling through River Valley Counseling Center
- Community resources and referrals

Location: House #7, 413-755-5761, email at cas@stcc.edu

Mental Health Counseling: (Confidential/Insurance Required)

River Valley Counseling Center provides STCC students with increased access to mental health services via on-campus mental health support. River Valley Counseling has an office in the Ira H. Rubenzahl Student Learning Commons (B19). To be eligible, students must carry health insurance. Students identifying a need or desire for personal counseling can be seen by a licensed professional therapist.

Call 413-755-4332 to schedule an initial referral session with David Forton, MS, LMHC, Office of Disability Services.

OFF CAMPUS CONFIDENTIAL RESOURCES

Sexual Assault Medical Care (SANE)

Sexual Assault Nurse Examiners (SANEs) are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. SANEs will document an account of the assault, perform necessary medical exams, testing and treatment, then collect crucial, time sensitive evidence using the Massachusetts Sexual Assault Evidence Collection Kit. SANE examinations can be completed at the following area hospitals:

- **Baystate Medical Center**, 759 Chestnut Street, Springfield, MA 01199, 413-794-0000
<https://www.baystatehealth.org/locations/baystate-medical-center>
- **Medical Center**, 271 Carew Street, Springfield, MA 01102, (413) 748-9000
<https://www.trinityhealthofne.org/location/mercy-medical-center-1>

Please note: A SANE is called after one is checked into the hospital

Other Rape Crisis Centers (outside of Hampden County)

To learn about Rape Crisis Centers in different counties in MA, please visit the following site:

http://www.janedoe.org/find_help/search

Community Base Crisis Mental Health Services – Confidential 24- Hour Crisis Response (harm to self or others)

Behavioral Health Network (BHN) provides 24-hour crisis interventions to children, youth and adults who experience mental health or addiction crises. BHN CRISIS LINE: **(413) 733-6661** in the Springfield area; **(413) 568-6386** in the Westfield area

BHN Crisis helps children, youth and adults: BHN is the Emergency Services Provider (ESP) for the Lower Pioneer Valley of Western Massachusetts. If you are concerned about yourself or a person close to you and the situation is turning into a crisis, we are available to help you 24 hours per day, 365 days per year. Our phone line is always open. BHN has clinicians trained to help children, youth and adults in crisis. We go mobile into the community to help.

Other ways we offer help: BHN Crisis may help you access care at lower levels of intensity. BHN operates Community Crisis Stabilization and a short-term (less than 24 hours) non-clinical program called The Living Room.

LGBTQ+ Support Services:

The Network La Red: The Network/La Red is a survivor-led, social justice organization that works to end partner abuse in lesbian, gay, bisexual, transgender, BDSM, polyamorous, and queer communities. Rooted in anti-oppression principles, our work aims to create a world where all people are free from oppression. We strengthen our communities through organizing, education, and the provision of support services. For more

information, please visit their website: <http://tnlr.org/en/>.

The Network/La Red's 24-hour hotline provides confidential emotional support, information, and safety planning for lesbian, gay, bisexual, queer and/or transgender (LGBQ/T) folks, as well as folks in SM/kink and polyamorous communities who are being abused or have been abused by a partner.

HOTLINE

Voice: 617-742-4911

Toll-Free: 800-832-1901

TTY: 617-227-4911

Fenway Health's Violence Recovery Program: Fenway's Violence Recovery Program (VRP) provides counseling, support groups, advocacy, and referral services to Lesbian, Gay, Bisexual and Transgender (LGBT) victims of bias crime, domestic violence, sexual assault, and police misconduct. The Violence Recovery Program at Fenway Health exists:

- To provide services to LGBT victims who have experienced interpersonal violence as well as information and support to friends, family, and partners of survivors. Services include counseling, support groups. Advocacy, documentation and reporting, and training/education.
- To raise awareness of how LGBT hate crime and domestic violence affects our communities through compiling statistics about these crimes.
- To ensure that LGBT victims of violence are treated with sensitivity and respect by providing trainings and consultations with service providers and community agencies across the state.

To become a New Patient: 617.927.6202,

<https://fenwayhealth.org/care/behavioral%20health/violence-recovery/>

HAMPDEN COUNTY CRIMINAL AND CIVIL LEGAL ASSISTANCE

Springfield Police Department

Springfield Police Dept., 130 Pearl Street, Springfield, MA 01105

Community Police unit: 413-787-6359, Non-emergency matters: 413-787-6302

Special Victims Unit (SVU)

The SVU, now a part of the Major Crime Unit, deals with Domestic Violence, 51a Child Abuse, Sexual Assaults, Rapes, Sex Crimes, and Crimes against the Elderly or Disabled that are related to abuse or neglect, or financial exploitation committed by a care giver. Should you need to contact someone in the SVU, they can be reached at the following telephone numbers: 413 787-6352; 413 787-6353. For more information, please visit: <https://springfieldmapolice.com/domestic-violence-and-sexual-assault-services/>

Hampden County District Attorney Office Domestic Violence Intervention Office

The District Attorney understands the widespread ramifications of domestic violence on families, children and the community; and in response, has dedicated attention and resources to this critical problem. The Domestic and Sexual Violence Unit employs specialized prosecutors and victim/witness advocates to address the unique needs of victims of domestic and sexual violence involved in the criminal justice system. The office can help with issues ranging from how to: apply for a restraining order, press charges, safety plan, and connect to community resources.

Office Location

Hampden County Hall of Justice
50 State Street, 2nd Floor
Springfield, MA 01103
(413) 505-5651
Monday – Friday, 8:30-4:30, No Appointment Necessary

Community Legal Aid

Community Legal Aid gives free civil (non-criminal) legal help to low-income and elderly people in central and western Massachusetts. One Monarch Place Suite 400 Springfield, MA 01144

How to make an appointment:

By phone: Apply for legal aid by telephone on Monday, Tuesday, Thursday, and Friday between 9:30 am to 12:15 pm OR on Wednesday between 1:30 pm to 4:15 pm. Apply online by calling 855-CLA LEGAL or 413-781-7814

Online: Or apply online at any time: <http://www.communitylegal.org/apply-online>